

Join our team as a

Housekeeper



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**Rotherham
Hospice**
Living Life's Wishes

Registered Charity No. 700356

About Us

Rotherham Hospice is a charity dedicated to the people of Rotherham, offering specialist palliative and end of life care to our community since 1996.

We provide comprehensive, compassionate care through two primary patient services:

- 24-hour, 14-bed Inpatient Service
- 24-hour Hospice at Home Service

Additionally, we offer wider support to patients and their families through:

- Complementary therapies & hairdressing
- Counselling and Bereavement Support for adults, children and teenagers
- Day services with individual and group sessions
- Family memory events
- Occupation therapy and physiotherapy
- Social work
- Spiritual care
- Tailored experiences for patients and loved ones



Our Purpose

Easing the physical and emotional pain of death and dying for everyone in our community.

Our Vision

Everyone in our community can easily and confidently access palliative and end of life care tailored to their individual needs and wishes, wherever and however they choose.

Our Goal

To grow a stronger, more financially resilient, responsive and exceptional hospice, providing and promoting holistic, personalised and innovative palliative and end of life care for all.

Our Proposition

To ensure a dignified death for all – one that is reflective of one's own life.

Our Essence

Adding more life to every day.

About the Role

At Rotherham Hospice, our Housekeepers are essential in creating a clean, safe, and welcoming environment that directly impacts the well-being and comfort of our patients and their families. Your role as a Housekeeper is crucial in ensuring that every patient experiences the highest standard of care and comfort during their time with us.

Reporting to the Housekeeping Manager, you will take pride in maintaining impeccable cleanliness and hygiene throughout our hospice.

Your attention to detail and dedication to maintaining a pristine environment will help us provide a sanctuary of peace and dignity for our patients and their loved ones.



Job Title	Housekeeper
Responsible to	Housekeeping Manager
Line Management	N/A
Salary	£24,853
Hours of Work	37.5 hours per week (4 on 4 off shift)
Contract type	Permanent
Location	The Rotherham Hospice

Benefits

- **Holidays.**

A work-life balance is important for everyone, which is why we offer all employees 30 days annual leave per year (plus bank holidays), plus an additional day's leave in every 5th year.

- **A supportive & comfortable working environment.**

- Our Hospice is a calm and compassionate place to work, full of inspiring people who support one another.

- **Hassle-free parking at no cost.**

- No one is more than a couple of minutes' walk from the Hospice.

- **Great meals & drinks.**

- Because our culinary team prepares food for patients 24/7, they cook for us too. Buy a lovely lunch with 25% off without even leaving the building. You can also utilise this discount on your days off as it is available across all our Café and retail sites, just bring along your Staff ID.

- **Reassurance.**

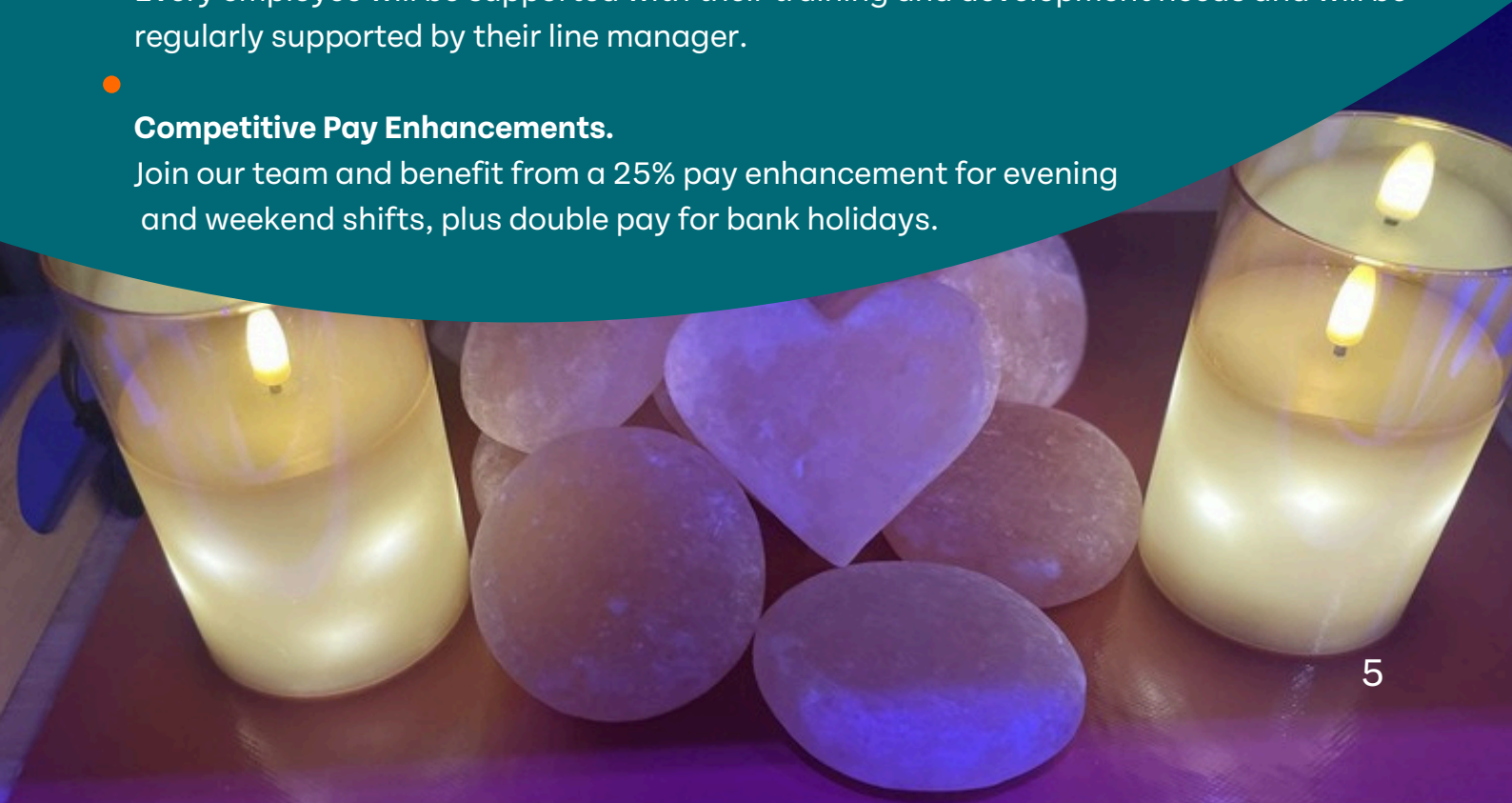
Whilst the here and now is important, we all think about the future. We offer employees a 6% pension after probation and a Life Assurance scheme which will pay 4x your annual salary should you die whilst working in our service.

- **Training & development.**

Every employee will be supported with their training and development needs and will be regularly supported by their line manager.

- **Competitive Pay Enhancements.**

Join our team and benefit from a 25% pay enhancement for evening and weekend shifts, plus double pay for bank holidays.



Key Responsibilities

Room Cleaning and Maintenance:

- Clean and sanitize patient rooms, bathrooms, communal areas, and office spaces according to established cleaning protocols and schedules.
- Dusting, vacuuming, mopping, and sweeping floors, as well as cleaning surfaces, furniture, and fixtures to maintain a tidy and hygienic environment.

Linen and Laundry Services:

- Collect, sort, and launder linens, towels, and bedding, ensuring they are clean, well-maintained, and properly stored for use by patients and staff.
- Monitor linen inventory levels, replenish supplies as needed, and assist with linen distribution throughout the hospice facility.

Waste Management:

- Dispose of waste and recyclable materials in accordance with waste management policies and procedures, ensuring proper handling and disposal to maintain cleanliness and safety.

Infection Control Practices:

- Adhere to infection control standards and protocols, including hand hygiene, use of personal protective equipment (PPE), and cleaning procedures to prevent the spread of infections.

Assistance with Special Projects:

- Assist the Housekeeping Manager and other team members with special cleaning projects, deep cleaning tasks, and seasonal cleaning activities as needed

Equipment Maintenance:

- Operate and maintain cleaning equipment, including vacuum cleaners, steamer, floor scrubbers, and other tools, ensuring they are in good working condition and properly maintained.

Safety and Security:

- Report any maintenance issues, safety hazards, or security concerns to the Housekeeping Manager or appropriate staff members for timely resolution.
- Follow safety protocols and procedures to ensure a safe working environment for oneself and others.

Personal Specification

No candidate will meet every essential and desired criteria. If your experience looks a little different from what we've identified and you think you can bring value to the role, we'd love to learn more about you.

Criteria	Essential	Desired
Experience and Qualifications		
Previous experience in housekeeping or cleaning roles, preferably in a healthcare or hospitality setting	Y	
Experience of working in a similar role in a Hospice setting		Y
Skills & Abilities		
Knowledge of cleaning techniques, products, and equipment used in a healthcare environment is advantageous.	Y	
Ability to prioritise tasks, manage time effectively, and work independently with minimal supervision.	Y	
Strong attention to detail, thoroughness, and reliability in performing cleaning tasks.	Y	
Basic understanding of infection control practices and procedures is desirable		Y
Personal Qualities		
Passionate about the mission and values of Rotherham Hospice, with a commitment to supporting its work through the operation of a charity shop.	Y	
Professional and reliable, with a high level of integrity and accountability in all interactions.	Y	
Flexible and adaptable, with the ability to respond to changing needs and priorities in a dynamic healthcare environment.	Y	
Approachable, confident, compassionate.	Y	

Personal Specification (continued)

Criteria	Essential	Desired
Personal Qualities		
A full UK driving license.		Y
Fluency in community languages such as Urdu, Punjabi, Polish, Slovak, Romanian, and Arabic is highly desirable. It enables compassionate, effective communication with patients and families from diverse backgrounds, helping to build trust and deliver culturally sensitive care. This directly supports our Living Life's Wishes Strategy and our commitment to inclusive, high-quality care at Rotherham Hospice		Y

How to Apply

Please submit your application using one of the following links:

<https://www.thecharityboard.co.uk/jobs/750318816-housekeeper>

<https://www.reed.co.uk/jobs/x/57430786>

All applications will be treated in the strictest confidence.

At Rotherham Hospice, we are committed to equality, diversity and inclusion in our workforce.

Our aim is for our workforce to be truly representative of our community and for each employee to feel respected and able to give their best. We warmly welcome applications from all sectors of the community. Our recruitment policies, procedures and practices enable all applicants to be considered on merit and ability to do the job. We will make reasonable adjustments, in line with the Equality Act, for disabled applicants if these are needed

Closing date: Wednesday 21st October 2026



CHARITY NO: 700356

